

## Order for Sky Digital

**Please supply a Sky Digital System with Sky TV Subscription as follows:**

### 1. Your details:

Name:

Shipping address (if different):

Address:

Daytime Phone No:

Contact Phone No.:

E-mail Address:

### 2. Payment details:

I understand that the cost for this equipment will be \_\_\_\_\_ including organisation of subscription, payable directly upon shipment. **This price does not include Shipping.** Sign-up charges or monthly subscription are payable separately to Sky Television.

If you do not have a UK address we will provide one for you **£125.00**, this covers the administration and cost of the UK Television license.

A monthly account management fee of **€17.00** will be payable quarterly for this service.

Customer to pay by:  Visa  Mastercard

Card Number: \_\_\_\_\_

Expiry Date: \_\_\_\_\_

Name on card: \_\_\_\_\_

Address to which card is registered : \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I authorise the debit of \_\_\_\_\_ to the above credit card:

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

(Customer)

**Please indicate your chosen channel package in this box :**

1A

Where did you hear about our services?

Internet banner

Italy Magazine

Italy Magazine online

Search Engine

Referred by:

Other

### 3. Sky Subscription details: (For customers supplying their own UK address)

#### Office use only:

Please arrange to send a Sky Digital Card and Sky Digital Subscription information (sent separately) to the name/address below:

House

Name:

Order Received:

Address:

Card ordered:

Postcode:

*(N.B. An accurate, complete postcode is required!)*

Forms sent:

Telephone Number:

Forms returned:

System enabled:

System dispatched:

Card/Contract No.:

## **Notes regarding your order for Sky Digital**

### **Note 1 - Your details**

- ◆ Please provide your name and usual address, and a phone number where you can be reached in the daytime in case of any questions.
- ◆ If you wish the equipment to be shipped to an address different to your normal address (perhaps because there is no-one there in the daytime), please provide this too. Please provide a contact phone number in case of delivery problems.
- ◆ The equipment is shipped by courier, and should normally arrive within 3 working days of dispatch.

### **Note 2 - Payment Details**

- ◆ Please provide your credit card details, and the address to which your card is registered, if different from that already shown. The card details need not be the same as shown in Section 3, or be the same as used for the Sky subscription.
- ◆ A total sum of £ will be debited to your card when the equipment is ordered. This cost includes receiving equipment, organisation of a Sky Digital subscription to your nominated address, and all shipping costs.
- ◆ Be sure to sign and date this credit card authority.
- ◆ This price does NOT include subscription or sign-up costs to Sky Digital TV

### **Note 3 - Sky Subscription details (where applicable)**

- ◆ Please provide a UK based name and address *including correct postcode* to subscribe to Sky Digital Television. This name and address must:
  - ◆ *Exist in the UK*
  - ◆ *Have a valid UK television license*
  - ◆ *Not have any other Sky Television subscription (except if changing from analogue)*
  - ◆ *Have a bank account or credit card in their name at this address to which monthly Sky Digital subscriptions can be debited*
  - ◆ *Be prepared to complete and return the subscription application forms and pay the monthly subscription to Sky for a minimum of 12 months.*

### **The Process**

- ◆ Upon receipt of your order we will arrange for a Sky Digital card to be sent to the address shown in section 3 (if applicable), along with a Sky Digital Television subscription application form. These will arrive separately, normally within 3-5 working days.
- ◆ Please be sure that the application form is completed accordingly for the channel package of your choice, send the completed form and the card to the address you will be given in UK (*Not to Sky!*).
- ◆ When the correctly completed form and card are received, a Sky Digital Receiver will be allocated to you, and subject to Sky's acceptance of your application, the card will be enabled in the receiver prior to shipping the complete equipment to the address you have indicated in section 1.
- ◆ Assuming the completed subscription forms and card are returned promptly, you can normally expect to receive your equipment within 10-14 days of your order being received.

### **General Notes:**

- ◆ The activated Sky Digital card can only be used in the receiver in which it was enabled.
- ◆ It is your responsibility to ensure, before ordering this equipment/service that the equipment can be installed and used at your planned location. Note that Sky Digital is broadcast on a different satellite system to that used by Sky analogue! If you subsequently find, for any reason that the equipment cannot be installed at your address, a refund may not be possible. It is therefore wise to have an installation survey carried out beforehand.
- ◆ Installation of the equipment should be carried out as soon as possible after receipt, as there is a risk that the card may be disabled if not.
- ◆ In the unlikely event of an equipment fault during the 12month guarantee period, the guarantee conditions will only be honoured in mainland UK. If returning equipment for any reason you must cover costs of shipment in each direction.

***In case of questions call Jon Blosser +39 333 329 7185***